

# Mega.News

about megasys and the industry



- > Megasys Celebrates the Beginning
- > Meet Our Staff
- > Growth in Our Professional Services and Support
- > Welcome to New Megasys Users!

May 2009

## Megasys Celebrates 20 Years of Excellence!

### We're Excited! Help us Celebrate!

In 1989, a group of experienced hotel owners wanted to create property management software that actually worked the way they thought hospitality software should work. From those humble beginnings and ideas provided by other hoteliers over the years, Megasys has grown from a simple, yet sophisticated reservation system, to an easy to use, fully integrated, menu-driven, multi-company property management system. In our 20 year tenure, we have added applications designed to provide high-end hospitality management technology to independent, historic and boutique hotels, resort hotels, condominium properties, casino resort hotels and state parks for camping, cabins and resorts. All of these are based on the same simple purpose as our initial system; to develop a flexible property management software that worked the way people in the hospitality industry use it and make it available at reasonable rates. [More . . .](#)

Megasys  
Hospitality Systems

- [President's Letter](#)
- [Development Report](#)
- [Recent Events](#)
- [Visit Our Website](#)

### New Megasys Customers

We are proud to be serving these new locations:

#### [Alabama State Parks](#)

#### [Falls Creek Baptist Conference Center](#)

#### [Ashton Hotel](#)

#### [Foxwoods Resort and Casino](#)

#### [Theodore Roosevelt Medora Foundation](#)



### Meet Our Staff

Over the past year Megasys has added to its staff in several key areas. We remain committed to that vision as we upgrade legacy products and develop new tools that allow you to be successful.

We strongly believe that our success can only be measured by the success of our clients. We want to be your property management software partner for the next 20 years!



[Learn More About Them . . .](#)

**Call Us at 800.492.5001 or [Email Us](#) today for a Live Demo  
See how robust Megasys products really are!**

### Growth of Megasys Customer Care

Megasys understands that there is no industry that demands customer service more than the hospitality industry. We go the extra mile to ensure your support needs are met immediately by a courteous and knowledgeable staff member. Our clients are greeted by a "live" person who will conduct each call in a professional manner to obtain issue details and review/verify the following:

- Verify all contact information is valid and update as needed
- Determine if issue has been reported prior to the call. If not, a new ticket will be entered and assigned to a support representative for resolution
- Provide ticket number to the caller. This number is used for any follow-up calls
- Review any open tickets with Client to provide updates as needed

[Read more about how Megasys approaches Customer Care . . .](#)



## Megasys is Celebrating 20 Years of Excellence!

We're so excited! In 1989, a group of experienced hotel owners wanted to create property management software that actually worked the way they thought hospitality software should work. From those humble beginnings and ideas provided by other hoteliers over the years, Megasys has grown from a simple, yet sophisticated reservation system, to an easy to use, fully integrated, menu-driven, multi-company property management system. In our 20 year tenure, we have added applications designed to provide high-end hospitality management technology to independent, historic and boutique hotels, resort hotels, condominium properties, casino resort hotels and state parks for camping, cabins and resorts. All of these are based on the same simple purpose as our initial system; to develop a flexible property management software that worked the way people in the hospitality industry use it and make it available at reasonable rates.

Just as the technology industry has evolved over the last twenty years, the Megasys property management system has continually evolved so that our product has remained current with the latest technological advances. Utilizing the possibilities available through current technology, we converted our proven system to a GUI format with the familiar Windows look and feel, making it an even more efficient and powerful tool for property management. **Portfolio HMS** uses the capability of "point and click" navigation through user screens to obtain maximum efficiencies. With customizable menu tools such as the "Dashboard", you can easily monitor the daily statistics that are relevant to your hotel operations, RevPar, ADR and Occupancy, to name a few and do so from anywhere on property or at a remote location through Internet accessibility.

Staying in tune with current technology and the needs of the hospitality industry, we were one of the first in the industry to acknowledge the developing need for stronger credit card security and began working on solutions. In 2007, our credit card interface became CISP, PCI and PABP compliant with our modifications and partnering with Shift4; \$\$\$ In The Bank. Recognizing the growing needs associated with other areas in the hospitality industry, Megasys has completed development of an advanced Group and Event module that really has to be seen to be appreciated. This was developed with close guidance from our Conference and Event Center clientele. Also, in support of the Camp and Retreat segments, we've developed a new module: **BackPack**. This module provides unsurpassed efficiency in camper/bed management, maintaining data specific to the individual, their family, religious affiliations, activities, medical needs, funding sources and more. Another product we offer, which is completely integrated, is **MegaTouch** our stand alone POS system. All of the products and modules are fully integrated, using a single database and single source. For external processes, such as Call Accounting, PBX, Player Tracking, we have an extensive list of certified interfaces that connect all parties to our single solution.

Megasys has been privileged to welcome and retain many clients over the twenty years. Our clients range from 15 room hotels to over 3,000 rooms. No matter the size of the property, our clients are very important to us and appreciated. They are not recognized as a number in our organization, they are our partners. Our clients are a broad range of market segments; Ski, Beach Resorts, Independent and Historic Hotels, Casino Resorts, State Park Resorts and our latest segment, Camps, Conference Centers, and Retreat Facilities. In 2008 alone, we installed Portfolio HMS to over 60 current clients and welcomed new clients; Alabama State Parks, Glen Eyre Conference Center, Lake Yale Baptist Conference Center and Lake Williamson Conference Center, Ashton Hotel, Cimarron Hotel and Suites, Chalkboard Restaurant, Hudson Valley Resort and Spa and Foxwoods Resort and Casino who re-joined us and added the new MGM Foxwoods to their multi-property organization. We know our success is based on our client's successes, so their business is our biggest priority.

Last but certainly not least, is our management team and support staff. Customer service is possibly the most important tool a software company can provide its clients. In June 1998, Mark Jewart joined Megasys as a Help Desk programmer and over the past 11 years has worked in all areas of the company. He accepted the role of company President in 207, where he implemented changes based on all his experiences with Megasys into the organization's structure, to ensure that client satisfaction would be the number one priority. Through his leadership and vision the company has and will continue to make great strides in the hospitality industry. We are pleased to say, 2008 has been our most successful year and has brought tremendous growth to our company. Because of the growth in our client base and the need to add more staff, we are celebrating the New Year and our 20th anniversary by moving into a new facility with growth potential for 2009 and beyond!

In the economic times ahead, we understand pockets will be tight and sacrifices will be made. Hotels will forego technology to maintain bottom line results, hoping their current system will get them by. Megasys is aware of your needs. We will continue to make enhancements based on our clients input, and with industry feedback, in order to keep our products flexible and full of features, along with keeping our products affordable, especially for those making sacrifices. We are committed to our current and future clients and strive to provide the best services and products available. Our goal is to provide the most cost effective technology in the industry to help you manage and track cost and stay within your budgets, and enable you to compete in the industry. If there is only one thing you take away from reading this article, we would hope that it would be that Megasys Hospitality Systems is committed to your success, now and for years to come. Call Megasys today and let us see what we can do for you. You don't have to sacrifice!

**Here is to 20 more years!**



Contact us Today!  
Call Now! 800.492.5001  
Click here to start a Live Chat

# Your Success Our First Priority

Megasys wants to put the future into your hands, give you more time with your customers, and Hospitality Management Software you can trust.



## Megasys Celebrates 20 Years of Excellence!

We're so excited! In 1989, a group of experienced hotel owners wanted to create property management software that actually worked the way they thought hospitality software should work. From those humble beginnings and ideas provided by other hoteliers over the years, Megasys has grown from a simple, yet sophisticated reservation system, to an easy to use, fully integrated, menu-driven, multi-company property management system. [more](#)

## Dynamic Property Management Solution

**Megasys** provides the most comprehensive property management system available. It is hospitality management software built by hospitality management people who know your business. Much more than a simple reservation system, it provides all the high-end technology needed to successfully manage all aspects within independent, historic and boutique hotels, resort hotels, condominium properties and casino resort hotels.

Megasys is committed to developing long-term relationships with our customers. We strive to provide the best services and products available to allow you to meet the demands of the hospitality industry. [more](#)



Newsletter Sign-up

### Featured Client



### Featured Event



## Putting all the puzzle pieces together for you . . .

### Total Property Management



**PortfolioHMS** is the most comprehensive property management system available.

- Multi-Company
- Menu Driven and [more](#)

### Camps & Conference Centers



**BackPack** software manages all aspects of your camp, retreat or conference center.

- Reservations
- Records and [more](#)

### Integrated Point of Sale



**MegaTouch POS** gives you the strength of our totally integrated POS and Back Office solutions.

- Integration
- Independence and [more](#)



Contact us Today!  
Call Now! 800.492.5001  
Click here to start a Live Chat



May 15, 2009

Contact: [Mark Jewart](#) - President  
Office: 918.743.0100  
Sales: 800.492.5001  
Email: [MarkJewart@megasysshms.com](mailto:MarkJewart@megasysshms.com)

This year Megasys celebrates its 20th birthday and I am pleased to be a part of this great company. Over the course of my 11 years, I have seen many changes take place, from new ownership, staff, and leadership, to changes in industry standards, and our clients have changed into more diversified markets creating a variety of needs. No matter the times, Megasys continues to grow both in market share and recognition. We have a strong history and we continue to be focused on the future. I want to thank each of our clients for being a part of this great organization and for supporting our efforts in continuing to provide the property management software and services you expect. It's because of you and your high expectations of us that Megasys continues to provide the best in hospitality software tools for the industry.

When I stop and take a look at the client base and review the clients in our past, I am amazed at how many market segments our products support. Our clients consist of many different property types; Independent / Boutique hotels, Condominiums, Restaurants, State Park resorts, Flagged properties, Casinos, Camp and Conference Retreat Centers, Restaurants and our latest is in Education facilities. Megasys is an official educational partner in the Tulsa Public Schools. Our latest numbers show that we are in 56 Independent and 47 Corporate properties, 16 Government facilities, and 10 not-for-profit properties. So, it's safe to say that for the past 20 years we have continued with our mission plan of providing flexible software applications across all segments.

**Portfolio HMS**, our latest software version, is installed in most of our client locations and we continue to make enhancements so that product is even better. In the coming months we will be launching two new integrated modules that will help you manage your guest expectations and increase your property revenue by utilizing improved management tools for your Event and Sales bookings. Both of these modules are currently being tested, both internally and externally at a few client sites. Details of the enhanced nature of these two modules will be highlighted in next month's newsletter so be sure and log in. We will also begin the roll out of these modules to all clients with an active support agreement.

In closing, I just want to say Thank You for being our client and for standing behind us. You are more than just a client to us. You are a part of the Megasys family!

Sincerely,

A handwritten signature in black ink that reads "Mark J".

Mark Jewart  
President, Megasys Hospitality Systems



## Megasys Development Team News

The Megasys Development Team has been focused on improving our products based on our Customer comments and feedback. We are also looking to the future, and the future changes based on who you talk to, or what is in the news. In the past several months we have dedicated the time and energy to the "in the news topic" of PCI Compliancy. We could have "forced" our Customers to use a "targeted" system to maintain credit card security, but that isn't fair to some of our Customers who don't need or can't justify some of these services or solutions. So, we are working on complying with even tougher standards than we "really need to". Our solution, which is forth coming soon, will fully encrypt all and all credit card numbers in the system. Our solution will not only encrypt card data from the day it is installed and functioning, but will also encrypt the credit card data that lives in any Guest or POS (Point Of Sale) history files.

We are also focusing some attention to our Accounting modules. These are currently what we affectionately call "blue screens", and we are working to convert them to GUI (Graphical User Interface) panels to be more in line with the rest of the Portfolio GUI environment. While this seems like an easy process, it isn't a snap your fingers and it is done task. As we finish these various modules, we are sending them to our QA group to give them a good testing. Hopefully work on these will be done soon, so our Customers can get an even better product.

Even though that seems like a lot of stuff, we are continuing to make improvements to our Groups and Events programs. While these changes are minor for the most part, they continue to make this module better. This also shows our commitment to the Customers "wishes or desires". It is the honest feedback from the Customers that helped create the conference package, and since some are using it now, their comments help us make it better for all. In closing, continue to let us know how we are doing, and how we can do better, and we will do our best to make your Portfolio experience easier.

## Craig Milligan

**[CMilligan@megasyshms.com](mailto:CMilligan@megasyshms.com)**

### Development and Support Manager

Megasys Hospitality Systems  
5800 E. Skelly Drive, Suite 600  
Tulsa, OK 74135

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## Recent Megasys Events

### ACA Conference Review

Mark Jewart and Melodee Haight attended the 2009 **American Camp Association National Conference** held February 17-20, 2009 at Disney's Coronado Springs Resort in Orlando, Florida. The theme was The Power of Experience and brought together attendees from across the nation and around the world to share their experiences and knowledge in the camping industry.

***“ACA is a diverse organization with 7,300 plus membership and exceptional programs, children and adults have the opportunity to learn powerful lessons in community, character-building, skill development, and healthy living — lessons that can be learned nowhere else.”***

Megasys is an ACA Business Affiliate and has exhibited at the annual conference for the last 3 years. This visit allowed us to demonstrate the benefits of **PortfolioHMS** with an emphasis toward our Conference Services and **Camp Backpack** modules to more than 1500 attendees. The conference provided great networking experience both professional and personally allowing Mark and Melodee to forge new business relationships among the attendees and exhibitors.

Megasys looks forward to celebrating ACA's 100th anniversary by exhibiting at the 2010 conference in Denver, Colorado



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### **Meet the Megasys Staff**

Over the past year Megasys has added to its staff in several key areas. We strongly believe our success can only be measured by the success of our clients. Our support staff is dedicated to providing superior customer service, support, and training as quickly and efficiently as possible, to eliminate any down time at your site. We are constantly striving to reach perfection because we want to be your property management software partner for the next 20 years.

#### **Mark Jewart –President June 1998**

Starting as a help desk programmer, Mark embraced Megasys and involved himself in all aspects of the company's daily operations with 110% enthusiasm and energy. Evolving within Megasys, Mark accepted the challenges of support technician, software development, software trainer, and sales/marketing before accepting his current role as President of Megasys in May 2007. In the past two years, Mark has turned the company around and brought new life into a 20 year old company, who was just getting by. With a new focus and direction, Mark is earning name recognition for both Megasys and the products we offer. He has strengthened the staff and surrounded himself with qualified people who share his vision for Megasys as a company that will continue to grow and become a strong leader in the Hospitality Industry for many years to come.

#### **Gail Taylor – Comptroller September 2006**

Gail joined Megasys in the fourth quarter of 2006, when the Portfolio GUI conversion and Camp module were in the initial stage of development. The hotel and software industries were new learning experiences for Gail but she has definitely enjoyed the challenges. She is extremely optimistic about the coming year and looks forward to all the possibilities associated with the new software packages and expanded client base. Gail is responsible for all the financial functions within Megasys, as well as, Client Support Contracts and Invoicing, Human Resources, Central Reservations Call Center, and Office management.

#### **Melodee Haight – Inside and Internet Lead Sales April 1999**

Melodee has served many roles since joining the Megasys team in 1999. Starting off as a Support Admin to Support Desk Supervisor, to Product and Client Relations, Melodee has changed hats and is focused on marketing the Company and developing sales for existing and new clients. She takes an active role in the implementation process to ensure her Clients receive the kind of customer support she has provided since day one.

#### **Elynn Buttler – Sales October 2008**

With over 20 years in the Information Technology industry, (back before fax machines, the web and cell phones) Elynn brings a new perspective to our company and industry. Her sales background in combination with her understanding of business operations is a win-win situation for clients looking at the bottom line. She is focused on making sure Megasys is an industry recognized name. Her primary responsibility and goal is to help in the growth of the company through many forms of sales outlets. Recently she has put us on twitter and we have over 200 followers in just a few short weeks. We are going to use this to inform our followers of new and exciting projects and 'tips of the week'.

#### **Kurth Sires – Manager of Professional Services May 2006**

With ten plus years of diversified hotel operations experience to draw on, Kurth understands the needs of the hotel staff and believes his primary role is to convey all the possibilities offered in the Megasys software. His focus is to help the client establish and maintain effective operating procedures and obtain optimal benefits from the Megasys software. Kurth started off as a trainer in Professional Services and quickly proved himself as a leader, becoming the Professional Services department Manager after a year and half. He has a strong commitment not only to Megasys, but, to each client he and his staff supports and is the first one to roll up his sleeves and do whatever it takes to get the job done and obtain client satisfaction.

#### **KT Cahill – Project Coordinator April 2009**

She may be new to the Megasys team, but when it comes to the Hotel industry KT knows it all. She has spent 14 years in hospitality and of those, 8 years has been in positions of Executive Management. Starting in PBX and quickly moving through the ranks to be GM of several high end resorts, she has brought a "users perspective" to the Megasys Professional Services area. KT believes superior

customer support is one of the most important products provided any client and will utilize her knowledge of hotel/condo/resort operations to assist with issues in the most efficient and effective manner possible.

**Stephen Cloukia – Professional Service Associate  
August 1995**

After many years working in operations and financial management in the hospitality industry, Steve joined Megasys. He has worked in several positions within the company, but, has found his true enjoyment, Professional Services. His primary focus is on aiding clients with questions associated with the Portfolio accounting modules as well as providing offsite training at new client sites. In this position he works closely with the clients, helping them debug procedural problems and assisting in correcting other issues. Steve is known for his documentation and spreadsheets, and anyone who has been helped by him knows that he covers everything and the client can always reference back to those documents.

**Zion Spencer-Professional Service Associate  
January 2008**

Zion has been with Megasys since January 2008. His background did not include experience in the hospitality industry but he was determined to learn. After one shadow training session, he hit the road, training clients without any additional support. He has taken a strong interest in enhancing our training materials and even converted manuals into power point presentations. Recently, Zion has become the Project Leader for our new market segment, Camps, Conference and Retreat Centers, using our Camp BackPack product and new Conference Services module. He is proving to be a strong leader within Megasys and this market segment.

**Kimberly Apgar – Professional Services Associate  
November 2008**

Using knowledge she acquired working in hotels for over 2 years, prior to starting at Megasys, she hit the floor running and hasn't stopped. She spends her time supporting clients, testing our software and has become a very strong installer. She is very organized and while on-site she feels right at home, training others not only about our software, but, using best practices she has learned from working in the hotel environment. Kim really enjoys interacting with clients and being able to provide the excellent support.

**Jordan Hunter – Professional Services Associate  
April 2009**

As one of our newest members, Jordan comes to us with a year and half of hotel experience, more recently as a Night Auditor from our local Marriott hotel in Tulsa. Moving from a hotel to office environment has been a huge change for Jordan, but, he has quickly picked up the techniques of our application and is beginning to help clients in their procedural needs. It is still too soon to know how far he will go, but, our expectations are extremely high.

**Craig Milligan – Director of Product Development  
July 2008**

Since joining Megasys, Craig has taken on the challenges of keeping our product current, managing a growing staff and delivering support and services to our Clients. Craig's background is not in Hospitality, but, he did come from a similar company in size that developed ERP software. He installed, developed, and provided support to those clients, which made the transition to Megasys and his new role, simple. Without prior hotel experience to draw from, Craig always looks to our customers to define the direction of our software and enhancements, bringing new vision and higher expectations of quality. In just a few short months, Craig has proven himself a major asset to Megasys and the future growth.

**Bashshar El-Ali – Developer  
May 2006**

After earning his BS in Computer Science, at the University of Central Oklahoma, Bash began his programming career with Megasys. The Megasys family has dubbed Bash as our "silent warrior", he's always there, steadily working, assisting others, and willing to do whatever is necessary to take care of business. He quickly became a very strong programmer, taking on the challenges required in the industry. His current project is working with Marriott to ensure we are PCI Compliant and that our application and database is secure enough to be on the Marriott network. He is taking this project a step further to not only protects our Marriott clients, but, to make sure all our clients are PCI Compliant!

**CJ White – Developer  
July 2005**

CJ enjoys the diversity of technical challenges he encounters through his Programmer position, as well as the variety provided from assisting clients with hardware and networking needs. Megasys relies on his multiple talents to provide clients with excellent technical skills both at their facility and in house. Over the past couple of months, he has been migrating his talents and is focusing on the more creative development side of Megasys. With this move he is now taking on the challenges of enhancing the software and creating new tools to help our clients be more efficient in their positions. Even though he is not considered support, CJ will stop what he is doing to make sure a client needing help, gets it!

**Sharyl Wills – Development  
November 2008**

Sharyl brought 15 years of experience working with computer programs, with her when she joined Megasys. She is the newest member of the Development team and has been spending her time modifying and designing new processes for our clients. She is excited about her new position with the Company. Sharyl is looking forward to the opportunity of supporting our clients and likes the reward of the personal touch she will be able to deliver due to the smaller company atmosphere.

**Roger Toliver – Technical Support  
May 2006**

Coming from a 15 year service related background in the technology industry; he understands customers need and works diligently to resolve any problems associated with our software. Roger enjoys the complex challenges associated with programming code and finds

a great deal of satisfaction in resolving customer issues. Roger not only helps support the clients during the day, but, he can also be found supporting them after hours. He is one of several that is there ready to help the client, no matter what time of the day, evening or middle of the night.

**Linda Pennington – Technical Support  
April 2009**

New to the industry and Megasys, Linda brings a diversified view to our traditional practices; utilizing her BS degree in Management Science and Computer Systems. She admits her true love is her family, especially those grandchildren, but is quickly developing a special bond with Megasys software and is excited about working more client issues. In the short time that she has been with us, she has put her arms around the product and shown strong initiative to overcome the learning curve in both hospitality and Megasys.

**Russell Finnefrock – Technical Support  
April 2009**

While attending college, Russell utilized his customer service skills in various entry level positions. In his role of support technician with Megasys, he has found the opportunity to combine his prior experiences with his passion for all things electronic, specifically, computer software and hardware challenges. One of the newer members to the Megasys family, he's looking forward to meeting each client (at least by phone) and assisting in all their IT issues.

**Kristin Warren – Administrative support  
October 2008**

Kristin was originally hired to perform reservationist / call center duties for one of our clients. Through persistence and dedication, her responsibilities have grown to include administrative support functions and backup support for the Professional Services team. Kristin is quickly learning more about our products and company so she can be of further assistance to our clients and staff. She is also a strong asset to our sales and marketing staff, researching prospects, vendors, and competitors, and she appreciates the opportunity to assist in any role needed.

**Kara Thomas – Reservationist  
December 2008**

Kara's the new kid on the block. She works our after hours central reservation support desk, answering phones and making reservations for our clients. Kara joined Megasys this last December and enjoys the quiet atmosphere of working the evening shift.

**We are here to help and serve you. Your Success . . . Our Priority!**

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### **Megasys Cares About Customer Care -Great Growth and More to Come!**

Upon settling into the role as President of Megasys Hospitality System in 2007, Mark Jewart raised the bar for our client services department. Mark, felt that many problems in the business world were communication related.

Megasys has always had and will keep that personal touch of customer service. As our company has grown during Mark's leadership, so has our staff. Our already knowledgeable staff has been increased with professionals already experienced within the hospitality industry. Each of our new staff members were selected based on their expertise and the benefits they could provide our clients.

Megasys understands that there's no industry that DEMANDS customer service more than the hospitality industry. We go the extra mile to ensure your support needs are met immediately by a courteous and knowledgeable staff member. Our clients are greeted by a "live" person who will conduct each call in a professional manner to obtain issue details and review/verify the following:

- Verify all contact information is valid and update as needed.
- Determine if issue has been reported prior to the call. If not, a new ticket will be entered and assign to a support representative for resolution.
- Provide ticket number to the caller. This number is used for any follow-up calls.
- Review any open tickets with Client to provide updates as needed.

These steps may not be handled in precise order as each support representative customizes it to their unique personalities. If you are contacting a staff member regarding an open issue and they are not available, you will be asked by a "live" person if you want to leave a voice mail. These procedures allow us to offer unparalleled service to all of our clients ensuring the best possible outcome for support issues.

It is important to us to have continual feedback on what you and your property require in regards to support and services. We encourage you to share your thoughts by calling 800.492.5001 or e-mailing any of the following:

**Mark Jewart**, President & COO, [MJewart@megasyshms.com](mailto:MJewart@megasyshms.com)  
**KT Cahill**, Product/Client Relations Director, [KTCahill@megasyshms.com](mailto:KTCahill@megasyshms.com)  
**Craig Milligan**, Development and Support Manager, [CMilligan@megasyshms.com](mailto:CMilligan@megasyshms.com)  
**Kurth Sires**, Professional Services Manager, [KSires@megasyshms.com](mailto:KSires@megasyshms.com)

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## PortfolioHMS Hospitality Management Software by Megasys

### Hospitality Management Software in One Solution!

**PortfolioHMS** is the most comprehensive property management system available. It is hospitality management software built by hospitality management people who know your business. Much more than a simple reservation system, it provides all the high-end technology needed to successfully manage independent, historic and boutique hotels, resort hotels, condominium properties and casino resort hotels.

**PortfolioHMS will help drive your success and make your decision about purchasing new software so much easier!**

*Here's some of what you'll find :*

- Customizable Menu with Windows™ Folder Look and Feel
- Amazingly Simple Reservation System with Wizards allowing you to quickly learn/train new staff
- Powerful Point and Click Tools and Strong Custom Reporting Options
- Greater User Level Menu Flexibility with User Groups and User Level Security
- Customizable Dashboard Area for Up to the Minute Monitoring of Important Data
- Real-Time Web Connection Brings Your Customers Directly to You from Your Web site and Add GDS Connectivity for Global Distribution
- Standard Option to Buy & Run on Your Server, Open System Architecture
- Secure Hosted Solution (ASP) with Low Monthly Fees and Low Up front Costs (No Application Software or Server for You to Purchase)
- Secure Hosted Solution Includes Automatic Back-ups and Disaster Recovery



**[Download PortfolioHMS Fast Facts](#)**

**[Why Switch to PortfolioHMS?](#)**

### **[What are we doing for your Credit Card Security?](#)**

PortfolioHMS is built in a ProvideX environment for your business optimization. **[Click here to find out why ProvideX.](#)**

**Call Us at 800.492.5001 or [Email Us](#) today for a Live Demo to see how robust PortfolioHMS really is!**

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**Camp Backpack - For Camps, Conference Centers and Retreat Centers**



Megasys Hospitality software has been transformed to meet the unique needs and requirements of the camping industry. Responding to and relying on industry input, Megasys has developed a fully integrated and robust software package designed specifically for the camping, conference and retreat center market.

**Camp Backpack** software utilizes almost 20 years of hospitality and property management experience using **PortfolioHMS** by Megasys as the backbone of the system.

If you want software to manage all aspects of your camp, retreat center or conference center, **Camp Backpack** by Megasys is the right solution for your business today and into the future.



**Camp Backpack Features!**

**Megasys is proud to be a member of these great camp Associations:**



**Call Us at 800.492.5001 or [Email Us](#) today for a Live Demo**



## MegaTouch POS by Megasys

### Totally Integrated or Stand Alone POS System

Your time and data correspond directly to your money. We understand this fully when we offer the fastest, most dependable multi-user system on today's market. What could be more efficient than a point of sale system totally integrating with your property management system? This is not an interface - this is the same system. You can have

the strength of our totally integrated POS and Back Office solutions on the latest in touch screen PC's. Our open architecture platform lets you use your existing hardware, or upgrade whenever you like. **MegaTouch POS** is ready for you now!

#### Features and Benefits

- Fully Integrated with **Portfolio HMS** or can be used as a Stand Alone
- Full reporting system (track sales by period, server, time of day, etc.)
- One-swipe credit card system built into the application. No need for an external credit card machine
- Integrated Back Office Accounting—Payables, Receivables, General Ledger
- Link an infinite number of menu screens
- Change item prices on the fly
- Link items to inventory system for automatic tracking and reduction of inventory
- Excellent application security to ensure maximum profitability
- Track attendance and server tips
- Check storage and reproduction
- Variety of Equipment Vendor Options including PAR Technology and Radiant



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